

HEALTH CARE ACCESS PROJECT

(HCAP) HELPS CONSUMERS RECEIVE MEDICAL CARE

Low-income people who need legal help getting necessary medical care can turn to HCAP, the Health Care Access Project, a new project of South Jersey Legal Services (SJLS). HCAP provides determined and skilled advocacy for the right of low-income consumers to the high quality health care all of us need.

Services are free of charge to income eligible clients.

The Health Care Access Plan's mission is to provide information on healthcare services to low income consumers.

HMO members are often denied when they apply for certain medical services they need and are entitled to. The Health Care Access Plan serves all Medicaid recipients, and has special expertise in managed care. Medicaid managed care - Medicaid HMOs - is one major priority.

HCAP helps people who are having difficulty getting access to health care because of problems with their employers and private health care insurers. HCAP will constantly be on the look out for systemic issues that can only be effectively addressed through changes in law or policy.

SJLS's HCAP is independent. HCAP is not a part of government, nor is it connected to the HMOs or the hospitals. HCAP prefers to solve problems by providing information, and to resolve disputes by explaining the law, by clearing up misunderstandings and through telephone negotiation.

HCAP is building on South Jersey Legal Services' experience and reputation by reaching out for partnership with community organizations and disability advocacy groups that work with low-income health care consumers. HCAP seeks to empower low-income health care consumers by informing them about sources of help and support, and by educating them on their rights and responsibilities.

HCAP CAN ASSIST WITH HEALTHCARE PROBLEMS

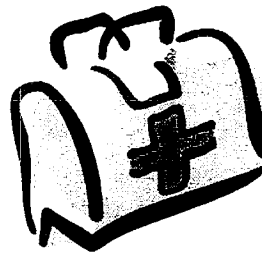
- Access to affordable medical care for routine checkups that your child needs
- Help with getting special health services for the disabled
- Assistance in applying for NJ Family Care
- Medicaid Terminations but you think you are still eligible
- Finding a Medicaid Doctor in Fee for Service plans
- Denial of treatment by Medicaid, Medicare, or HMO to which you believe you are entitled
- Charity Care applications and eligibility
- Assistance to pay for needed medicine and Prescription Plans coverage
- COBRA terminations when you believe you are eligible
- Complaints about treatment in a long term facility

The HCAP program can help answer your questions about New Jersey's Health Care system or provide information if you have a problem accessing health care in your area.

Low-income consumers should contact HCAP through the South Jersey Legal Services Toll Free by calling: 1-800-496-4570

or

609-465-3001 Ext 6619



**Our Centralized Intake
Telephone Access Unit**

is open Monday –Friday

9:00 A.M. to 1:00 P.M. &

3:00 P.M to 6:00 P.M

SOUTH JERSEY LEGAL SERVICES



HEALTH CARE ACCESS PROJECT (HCAP)

**Serving Atlantic, Burlington,
Camden, Cape May, Cumberland,
Gloucester, and Salem Counties**

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Or Call:

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