

## Recommended Guidance for PSAPs for H1N1 Influenza

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### Signs and Symptoms:

- Fever (>100 degrees F)
- Cough
- Sore throat
- Runny or stuffy nose
- Body aches
- Headache
- Chills
- Fatigue
- Vomiting
- Diarrhea

### Additional resources:

<http://pandemicflu.gov/index.html>  
<http://pandemicflu.gov/plan/healthcare/emgncymedical.html>  
<http://pandemicflu.gov/plan/healthcare/>

## Recommendations for 9-1-1 Public Safety Answering Points (PSAP)

It is important for the PSAPs to question callers to ascertain if there is anyone at the incident location who is possibly afflicted by the swine-origin influenza A (H1N1) virus, to communicate the possible risk to EMS personnel prior to arrival, and to assign the appropriate EMS resources. PSAPs should review existing medical dispatch procedures and coordinate any modifications with their EMS medical director.

Interim recommendations:

- PSAP call takers should screen all callers for any symptoms of acute febrile respiratory illness. Callers should be asked if they, or someone at the incident location, has had nasal congestion, cough, fever or other flu-like symptoms.
  - If the PSAP call taker suspects a caller is exhibiting/experiencing symptoms of acute febrile respiratory illness, they should make sure any first responders and EMS personnel are aware of the potential for "acute febrile respiratory illness" before the responders arrive on scene.

This document prepared using guidance material from the Centers for Disease Control and Prevention and adapted from materials developed by the Atlantic County of Emergency Preparedness.

